



For more information, contact:

Bob Sadowski, APR

937.912.7276

RSadowski@myCUMortgage.com

For Immediate Release

Commodore Perry Federal Credit Union Rekindles its Partnership with myCUMortgage®

The search for a “true partner” leads credit union back to myCUMortgage and its comprehensive solutions, partner-focused service and industry leadership

BEAVERCREEK, Ohio, December 11, 2018 – “We wanted a true partner that would help us help our members reach their dreams of home ownership.” This, according to Angela Finn, Vice President of Lending & Operations, is why Commodore Perry Federal Credit Union rejoined myCUMortgage® as a partner for mortgage services. myCUMortgage is a leading Credit Union Service Organization (CUSO) and wholly-owned by Wright-Patt Credit Union.

Located in Oak Harbor, Ohio, Commodore Perry FCU is taking advantage of several comprehensive solutions from myCUMortgage that will empower them to become exceptional mortgage lenders. These include government lending and the Web Direct web-based mortgage servicing portal.

“We wanted training; we wanted people who we could call and talk to; and we wanted to be able to offer portfolio products that we specifically created and could service. myCUMortgage helps us do that while still keeping us involved in the mortgage process and communicating directly with our members,” said Finn.

“We are thrilled to have Commodore Perry Federal Credit Union back in the myCUMortgage family,” said Tim Mislansky, President of myCUMortgage. “Over the last several years, we’ve made a concerted effort to grow and strengthen the leadership and guidance our partners deserve, backing it all with comprehensive solutions and five star service.

“Commodore Perry FCU talked to some of our existing partner credit unions and were quick to rejoin us—we are certainly happy to have them back,” added Mislansky.

In 2015, Commodore Perry FCU opted to partner with a different mortgage service provider. What they experienced over the course of this relationship were inconsistencies with loan approvals, difficulties navigating multiple websites and the inability to service their own portfolio loans.

Since rejoining myCUMortgage, “The experience has been nothing short of amazing,” said Finn. Commodore Perry FCU sent their mortgage team to visit myCUMortgage and receive hands-on training on the processes, systems and products offered.

“It was important to us to have our team meet the myCUMortgage team face-to-face. I believe that knowing and understanding how the process works and seeing it in action helps the team become more comfortable, especially when they have questions or get stuck and need to make a call for help.

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“We are excited to be back with myCUmortgage and look forward to doing great things for our members with them!” Finn concluded.

About Commodore Perry Federal Credit Union

Commodore Perry Federal Credit Union is a \$42 million Community Development Financial Institution (CDFI) serving the communities of Ottawa County, Ohio, with a focus on providing financial solutions designed to improve members’ lives. More information is available at cpfcu.coop.

About myCUmortgage®

myCUmortgage®, a wholly-owned Credit Union Service Organization of Wright-Patt Credit Union in Beavercreek, Ohio, is obsessed with helping credit union partners to be great mortgage lenders. Through exceptional leadership, comprehensive solutions, expert guidance and partner-focused service, myCUmortgage delivers peace of mind to credit union partners across the United States. To learn more about our mortgage-obsession, visit www.myCUmortgage.com.

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